Technical Support Engineer

Full-time (Linz)
Starting now!

Your territory

As part of our Hardware/Firmware team you will:

- Be the contact person for all emerging questions concerning hardware and firmware
- Test firmware and our hardware products from a user perspective
- Execute database queries to analyze and improve our quality of service
- Conduct error analysis and optimizations of our devices
- Coordinate QA projects and optimize processes
- Bring in your own ideas and customer feedback to improve our products
- Implement improvements and automatizations together with our different teams
- Bring in your ideas and improvements to actively contribute to the company's success. You will never hear "…because we always did it like that" again.
- Continuously develop yourself personally and professionally. You will take ownership of areas that strengthen your potential and you will be able to attend workshops to learn new skills according to your experience and interests.

Your profile

Requirements:

- Experience with database querying language (ideally with MongoDB)
- Ideally professional experience in Testing/Quality Assurance
- Ideally experience with firmware development (micro controller)
- Very good English skills

Does this sound like you?

- Proactive, self-sufficient and eager to learn
- Analytical skills and an eye for detail
- Structured working method
- Passion for new technologies
- Willing to come and work with our fantastic team in Austria

So you know what to expect: For this position we offer a competitive overpayment based on qualifications and experiences.The yearly gross salary is between € 25,000 and € 42,000 on a full-time basis.

Apply now!